

## Investors Complaints Data

**Name of the Stock Broker: Moneylicious Securities Pvt. Ltd**

**SEBI Registration Number: INZ000006031**

### **A. Data for the month ending – Sep 2024**

Sr no	Received from	Pending at the end of last month	Received during the month	Resolved during the month *	Total Pending at the end of the month#	Pending complaints > 1 months	Average Resolution time^ (in days)
1	Directly from Investors	1	17	17	1	0	5
2	SEBI (SCORES)	28	84	49	63	0	16
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	2	8	8	2	0	11
	<b>Grand Total</b>	<b>31</b>	<b>109</b>	<b>74</b>	<b>66</b>	<b>0</b>	<b>11</b>

\* Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year. ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

### **B. Trend of monthly disposal of complaints for the Financial Year – 2024-2025**

Sr No	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of the month**
1	Apr-24	0	13	13	0
2	May-24	0	18	18	0
3	Jun-24	0	21	21	0
4	Jul-24	0	97	59	38
5	Aug-24	38	97	104	31

**C. Trend of annual disposal of complaints**

<b>Sr No</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2018-19	0	0	0	0
2	2019-20	0	2	2	0
3	2020-21	0	3	3	0
4	2021-22	0	2	2	0
5	2022-23	0	11	9	2
6	2023-24	2	423	425	0
	<b>Grand Total</b>	<b>2</b>	<b>441</b>	<b>441</b>	<b>2</b>

Note: Above information is issued pursuant to SEBI circular number SEBI/HO/MIRSD/DOP/P/CIR/2021/676 dated December 02, 2021

**Investors Complaints Data**

**Name of the Depository Participant: Moneylicious Securities Pvt. Ltd**

**CDSL Registration Number: IN-DP-289-2016**

**Data for the month ending – Sep 2024**

SN	Received From	Carried forward from previous month	Received during month	Total Pending	Resolved*	Pending at the end of the month**		Average Solution Time (in days )^
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from the investors	0	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0	0
3	Depositories	0	2	0	2	0	0	3
4	Other sources (if any)	0	0	0	0	0	0	0
<b>5</b>	<b>Grand Total</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>3</b>

**Trend of monthly disposal of complaints for the Financial Year – 2024-2025**

Sr No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	Apr-24	0	4	4	0
2	May-24	0	3	3	0
3	Jun-24	0	7	4	3
4	Jul-24	3	5	8	0
5	Aug-24	0	5	5	0

\*Complaints of previous months resolved in the current month, if any.

\*\*Total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

**Trend of annual disposal of complaints**

Sr No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	1	1	0
5	2021-22	0	2	2	0
6	2022-23	0	19	19	0
7	2023-24	0	71	71	0
	<b>Grand Total</b>	<b>0</b>	<b>93</b>	<b>93</b>	<b>0</b>

Note: Above information is issued pursuant to CDSL communique number CDSL/OPS/DP/POLCY/2021/589 dated December 25, 2021